

WATER UTILITY COMMUNICATION AND WORKFLOW MANAGEMENT PLANNING

Background:

OTHERSIDE was asked to represent its clients interests at a regional level when negotiating the terms of service in procuring its potable water access.

Key Value Proposition:

- OTHERSIDE performed in-depth analysis and critique of the quantitative methodology used to charge regional customers for potable water.
- Contract review and assessment of master services agreement which governs this service.
- Review and negotiation associated with annual true-up process designed to refine service charges estimates with actual costs incurred ensuring a fair and equitable cost of service to stakeholders.

